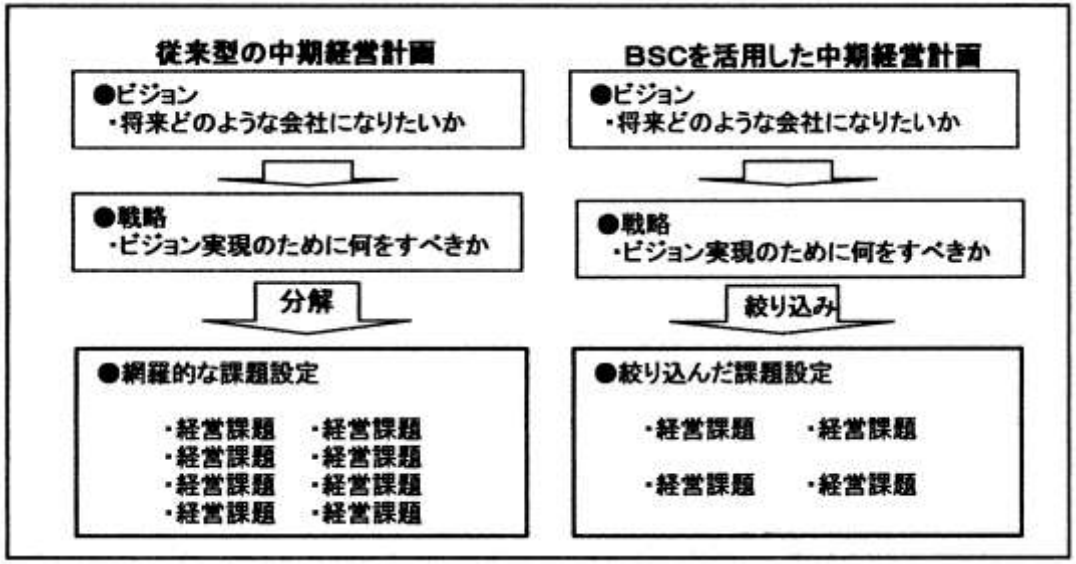BSC による課題の整理・絞り込み